



September 10, 2020

To: Owners, Guests, Staff of Pend Oreille Shores Resorts

*The resort **is open** and we've enjoyed a very busy, happy summer! Everyone has been very cooperative and respectful throughout the summer!*

We are getting great feedback on all the renovation projects such as pool and pool window wall renovations, boardwalk replacement and the repaving of the entire parking lot that we completed during the COVID situation. We even added a burning boulder (fire pit inside a large boulder) at the waterfront! We got a lot done!

The guests are appreciative of the openness of the resort and the ability to self distance with no elevators or hallways and full kitchens in every unit. Reorganization of activities made it possible for everyone to enjoy the craft classes and other amenities.

Please continue to stay safe, keep your distance and start planning your next visit! We have missed you and look forward to seeing you again as soon as possible!!

Your patience, calmness, and respect for each other is appreciated as we work together to get all the resort areas operating in a safe and orderly fashion.

Board of Managers
And Management
Pend Oreille Shores Resort

Pend Oreille Shores Athletic Club is open!

We want to thank all of you for being so patient and respectful of each other! Everyone has done a great job of keeping themselves safe and being mindful of others' personal spaces.

Although the Club will remain open, extra cleaning will be done between 12noon and 12:30pm every day!

We have rearranged the equipment to provide for spacing of more than 6 feet apart. You may have to wait to use a piece of equipment or the hot tubs. If you fear a close encounter in the locker rooms, you may want to change and shower at home. You may have to come back at a different time when there are not as many people.

At the Club, cleanliness and sanitation has always been priority so we will continue to maintain those high standards. We have always done all the 'new' suggested cleaning practices and have always provided personal anti-bacterial wipes. We are adding the mid-day clean and the staff will be roaming more often to disinfect doorknobs and handles. We will be adding an ozonator to the nightly cleaning regime in the weight room area to 'clean' the air and cycle through the ventilation system.

We are asking everyone to please take care of their own space and practice all suggested hygiene protocols. Wearing a mask is a personal choice. Please respect the personal space of others. *Please do not feel you have to police others who are outside of your personal space. The staff will not be policing either.* **We are depending on people to take care of themselves, follow good hygiene protocols and respect others' personal space.**

Thank you in advance for your continued cooperation and patience! Again, everyone has been so understanding and respectful!